Ali Hamze

jobs@alihamze.com 917-981-0857
927 Montauk Hwy #25, Oakdale NY 11769

ABOUT ME

Highly motivated Software Engineer with 12+ years of experience developing and maintaining critical internal and external applications across a variety of businesses. Proven ability to lead projects, collaborate effectively across teams, and deliver secure, scalable solutions. Passionate about building efficient systems and improving user experience.

EXPERIENCE

Founder; RelayCloud — 2026

- Developed a distributed system allowing Users to connect to shared remote OpenCode instances securely & with prompt attribution
- Designed and implemented UI, Relay, Ingest and Sync services for users to chat with their remote AI Agents across devices with persistence across ephemeral & long-lived environments
- Implemented an MCP Server allowing Agents to setup remote workspaces as well as prompt other Agents across connected Servers
- Created a Bun-based Orchestrator that runs on end-devices to transparently connect to remote Agents using existing local tools
- Implemented the ability for Users to deploy & manage servers within their own Cloud while allowing them to optionally expose their app for instant preview environments

Software Engineer; Sorto's Travel Services — 2014-2026

- Developed and deployed a secure internal CRM system used by all company employees and administrators, resulting in improved customer data management, reporting and overall efficiency.
- Integrated VoIP and CRM systems, automating secure data synchronization for streamlined reporting, improved customer support and improved call logging accuracy.
- Led the development of flight booking engines used by internal travel agents as well as customers with a focus on user experience and data security.
- Administered and maintained Linux servers hosting critical internal and external applications, databases, and backup systems. Proactively monitored server performance and implemented security best practices.
- Collaborated with global development teams and key stakeholders across management and accounting to design, develop, and document RESTful APIs for company services, prioritizing security and performance. Facilitated clear communication throughout the project lifecycle, resulting in faster integration times and successful delivery of business-aligned projects.
- Refactored core modules of the legacy CRM codebase reducing response times by over 50% while work was ongoing on the replacement system.

Freelance Software Engineer; BKLYN — 2015-2023 (concurrent with Sorto's)

- Worked with many startups and small businesses to plan and implement proposals based on the given needs and scope.
- Worked with new & existing codebases across multiple languages as necessary.
- Held meetings with Clients & internal teams to ensure projects were on track and exceeding all requirements.
- Managed a global team of remote developers including hiring interviews and code reviews.

EDUCATION

University at Buffalo; Buffalo, NY — BS, Computer Science, 2020

SKILLS

Web: PHP, Laravel, JavaScript, Python, MySQL, MongoDB, HTML5, CSS
Cloud Services: REST, SOAP, and GraphQL APIs
Mobile: Objective-C, Swift, React Native
Server Management: Serverless, AWS, GCP, Cloudflare, Linux, Backups, Deployment